

## Application form (continued)

I claim that I am eligible for the Medway Mobility dial-a-bus because:

(Please tick one box)

I receive a mobility component of the disability allowance. My number is:

.....

I am a registered blind person

I have difficulties using ordinary buses because of age, blindness, disability or injury and have obtained my district nurse, care manager or warden's signature below:

Please tick if the following normally applies:

I will be accompanied by a companion

I travel in a wheelchair/scooter

I can transfer from a wheelchair to a bus seat

I hereby confirm that the person named above is unable to use an ordinary bus service.

Signed:

Name:

District nurse/care manager/warden

Delete as appropriate

# medway mobility

## Who to contact



**Customer services: 01634 333333**

8am to 8pm (Mon-Fri) 9am to 1pm (Sat)

Please note: Calls to customer services may be recorded or monitored for security and staff development purposes.



**Customer First, Gun Wharf, Dock Road, Chatham, Kent ME4 4TR**



Email: [customerfirst@medway.gov.uk](mailto:customerfirst@medway.gov.uk)

Website: [www.medway.gov.uk](http://www.medway.gov.uk)



Minicom: **01634 333111**

This information can be made available in other formats from **01634 333333**

If you have any questions about this leaflet and you want to speak to someone in your own language please phone **01634 335577**

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## Medway Mobility

Dial-a-bus service for elderly and disabled people

your questions  
answered

# medway mobility

## What is Medway Mobility?

Medway Mobility is a weekly bus service specially designed for people in the Medway area who:

- are frail and elderly
- have a disability

It is operated by A.S.D. Coaches on behalf of Medway Council.

## How does it work?

The Medway Mobility takes you from as close as possible to your front door to the centres of Chatham, Rochester, Strood or Gillingham and also serves Medway Maritime Hospital and Hempstead Valley. It operates from a different area each day of the week.

It collects you between 9.30 and 10am and returns between 12.30 and 1.30pm.

The driver will give you any help you need to get on or off the bus - it has been designed for easy access and is wheelchair friendly.

All you need to do is register with us. When you have received your pass call the Medway Mobility dial-a-bus service and book your journey at least a day in advance.

Pensioners and people with disabilities holding Medway free passes may use this service. If you do not already have this pass, please phone 01634 333333 for an application form.

## What areas does it cover?

### Monday

Grain, Stoke, Allhallows, St Mary Hoo, High Halstow, Hoo and Chattenden, Twydall, Gillingham and Brompton.

### Tuesday

Cliffe, Cliffe Woods, Cooling, Wainscott, Lodge Hill and Upnor, Parkwood and Rainham.

### Wednesday

Halling, Cuxton, Strood and Frindsbury, Hempstead, Wigmore and Gillingham.

### Thursday

Borstal, Rochester and Chatham (West)

### Friday

Walderslade, Lordswood, Wayfield, Princes Park, Luton and Davis Estate.

## Who can use it?

Any person living in Medway who has difficulty using ordinary buses may apply.

Just complete the attached application form and obtain the signature of your district nurse, care manager, warden or someone else in authority whom you see regularly. Then return it to Medway Council and a pass will be issued.

## Application form



Medway Mobility dial-a-bus  
Integrated transport team  
Medway Council  
Gun Wharf, Dock Road,  
Chatham, Kent ME4 4TR

(Mr/Mrs/Ms/Miss)

Surname:

Forenames:

Address:

Postcode:

Home phone number:

Contact phone number\*:

*\*If you do not have a phone, please give the phone number of a friend or relative through whom you may be contacted.*

**Ethnic origin** (you do not have to provide this information but it would help us if you do)

White	<input type="checkbox"/>	Black Caribbean	<input type="checkbox"/>
Black African	<input type="checkbox"/>	Black other	<input type="checkbox"/>
Indian	<input type="checkbox"/>	Pakistani	<input type="checkbox"/>
Bangladesh	<input type="checkbox"/>	Chinese	<input type="checkbox"/>
Other Asian	<input type="checkbox"/>	Other	<input type="checkbox"/>

Signed:

Date:

*continued overleaf*

Office use only  
Pass no:

Received:  
Issued:

